English / 英語

Notice of providing “Temporary Special Benefit for Inhabitant Tax Exempt Households, etc.” from the City of Sendai

1 What type of benefit is this?

The Temporary Special Benefit for Inhabitant Tax Exempt Households, etc. aims to provide swift livelihood support to those facing hardship due to COVID-19.

2 How much does the benefit provide?

Per household １００,０００ yen

3 Who is eligible for the benefit?

Those who have a resident registration in any municipality of Japan as of December 10, 2021, and households which fulfill any of the following ① to ③.

① Households exempt from Inhabitant tax in FY2022

All members of the household have a resident registration in Sendai City as of June 1, 2022 and have not been taxed by Inhabitant tax on per capita basis for FY 2022. (Has certain exceptions.) ※Including households receiving welfare.

② Households exempt from Inhabitant tax in FY2021

All members of the household have a resident registration in Sendai City as of December 10, 2021 and have not been taxed by Inhabitant tax on per capita basis for FY 2021. (Has certain exceptions.) ※Including households receiving welfare.

③ Households which have experienced a sudden dramatic change in finances

Households which have a resident registration in Sendai City as of the day of application, and have experienced a sudden dramatic change in finances since January 2022 due to COVID-19, and as a result are placed in the same economic situation as households exempt from Inhabitant tax.

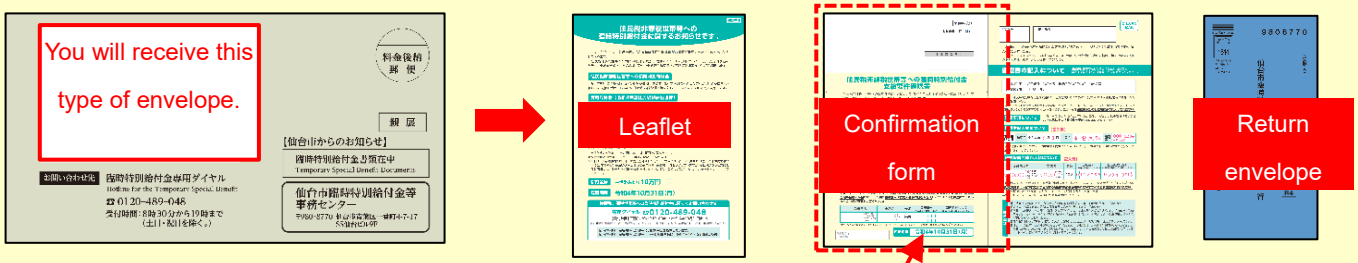
※A household which has already received the Temporary Special Benefit, or a household that all household members are supported as dependent by someone who has been taxed by Inhabitant tax are NOT eligible, regardless of fulfilling any of the above criteria ① to ③. A household which has anyone registered to exempt from Inhabitant tax due to tax convention, are also NOT eligible.

4 How and by when should I apply for the benefit?

① Households exempt from Inhabitant tax in FY2022

- Application documents from the City of Sendai will be delivered sequentially from July, 2022.
- Once you receive the documents, please fill in the form and mail it to the City of Sendai.
- All those who moved into Sendai City on January 2, 2022 or later, will receive a notification letter about the Benefit. If you are eligible, please call the hotline listed on the letter, so that the City of Sendai can mail the application documents.
- Application period: Until **October 31 (Mon.), 2022**

＜Sample of documents＞（Who moved into Sendai City by December 10, 2021）



＜Sample of documents＞（Who moved into Sendai City on December 11, 2021 or later）

Please tear off this page, put it into the return envelope, and mail it.

② Households exempt from Inhabitant tax in FY2021

- The City of Sendai sent the application documents for eligible households.
- For households who were unable to complete the documents before the end of the application period (May 31) due to any unavoidable reasons, please send documents by **September 30 (Fri.), 2022**.

③ Households which have experienced a sudden dramatic change in finances

- The application form is available at each Ward Office or General Branch, or the Sendai Multicultural Center, etc. Or please call the "Hotline for the Temporary Special Benefit for Inhabitant Tax Exempt Households, etc." to ask for the application form. We will mail the documents to your house.
- Please fill in the form, enclose the required documents, and mail it with designated return envelope.
- Application period: Until **September 30 (Fri.), 2022**

5 Where can I make inquiries about the benefit?

If you have any inquiries about the benefit, please call the phone number below.

The Hotline for the Temporary Special Benefit for Inhabitant Tax Exempt Households, etc.

0120-489-048

【Hours】8:30 a.m. - 7:00 p.m. on weekdays

【Languages】21 languages including Japanese, English, Chinese, Korean, Vietnamese, and Nepali, etc.

6 FAQ

Q１：I am a foreign national, am I eligible for this benefit?
A１：If you fulfil any of the conditions written on section 3 of the front page (3 Who is eligible for the benefit?), you can receive the benefit regardless of nationality. However, if you registered for exemption from Inhabitant tax due to tax convention, you are NOT eligible for the benefit.

Q２：I don't know if I meet the definition of household exempt from Inhabitant tax or not.
A２：If you are employed, please check your employee's withholding certificate issued by your employer, etc. If you don't understand, please call the hotline as mentioned in section 5 (Where can I make inquiries about the benefit?) above.

Q３：I entered Japan after December 11, 2021. Can I receive this benefit?
A３：If you did not have a resident registration in any municipality of Japan as of December 10, 2021, you are NOT eligible for the benefit.

Q４：I don't know how to fill in the form. Where should I ask?
A４：Please check the official website of the City of Sendai, there is an explanation about how to fill it in. If you still don't understand, please call the hotline mentioned in section 5 above.

↑The official website of the City of Sendai

Q５：I can't write the form in Japanese. Where should I ask how to write in Japanese?
A５：Please come to the "Temporary Special Benefit Administration Center" with someone who can speak Japanese.
Address of the administration center: 9F SS Sendai building, 4-7-17 Ichibancho, Aoba-ku, Sendai

↑The map of the administration center (Google Maps)

Q６：I have been sheltering in Sendai City without transferring my residence record due to DV, am I eligible for this benefit?
A６：Please call the hotline (TEL:0120-489-048) to check your eligibility.

Q７：Can I consult about anything other than the benefit with the hotline?
A７：Please call the Sendai Multicultural Center if you want to consult about daily life, etc. in foreign languages. TEL：022-224-1919 (9:00 a.m. - 5:00 p.m.)