

Consultation Service for Non-Japanese Residents

● Sendai International Center Koryu Corner

Staff members at the Koryu Corner are available to answer questions and provide consultation.

The Interpretation Support Hotline for non-Japanese residents is available in Chinese, Korean, Tagalog and Portuguese via a 3-way calling system using volunteer translators.

Free consultation by administrative scriveners regarding visa issues is also conducted regularly.

TEL: **022-224-1919**

○ Available Languages:

English, Chinese, Korean, Tagalog, Portuguese

○ Hours:

Everyday: 9:00~20:00

※ Closed twice a month and during New Year holidays

○ Address: Aobayama Aoba-ku Sendai City

◆ Domestic Violence and Status of Residence

You can apply to the Immigration Bureau for an extension of your period of stay in Japan, or for a change in your Status of Residence (referred to below as "Extension of Period of Stay, etc"), regardless of whether you have cooperation from your spouse. Changes to the Status of Residence may also be permitted for foreign parents who wish to continue their stay (for example, to raise children of shared Japanese parentage). For more details, please contact your nearest Immigration Bureau.

● Non-Japanese Residents Information Center (Sendai Immigration Bureau)

Consultation about various issues such as entry and living procedures (consultation by telephone or in-person).

TEL: **022-298-9014**

○ Available Languages:

English, Korean, Chinese, Spanish

○ Hours: Mon~Fri; 9:00~16:00

○ Address: Gorin1-3-20, Miyagino-ku, Sendai City

Domestic Violence Consultation Service

*Only Japanese available

● Sendai City Gender Equality Promotion Center L-SOLA SENDAI Consultation & Support Section

In-person consultation and Legal consultation

TEL: **022-268-8302**

○ Hours: Mon~Sat; 9:00~17:00

(※) Closed twice a month

● Sendai City "Telephone Consultation about Violence Against Women"

Telephone consultation and anonymous counseling available.

TEL: **022-268-5145**

○ Hours: Tue; 14:00~19:00

● Sendai City Home Health Section

Consultation about shelters and children's wellbeing.

Aoba Ward TEL **022-225-7211**

Miyagino Ward TEL **022-291-2111**

Wakabayashi Ward TEL **022-282-1111**

Taihaku Ward TEL **022-247-1111**

Izumi Ward TEL **022-372-3111**

○ Hours: Mon~Fri; 8:30~17:00

● Miyagi Prefecture Women's Consultation Center (Miyagi Prefecture Spousal Violence Consultation Support Center)

TEL: **022-256-0965**

(Consultation by telephone and in-person)

○ Hours: Mon~Fri; 8:30~17:00

● Miyagi Prefectural Police Headquarters "Consultation, Requests & Opinions to Police"

TEL: #**9110 (022-266-9110)** or contact the nearest

Living Safety Section

■ In case of an emergency, call 110

● Hearty Sendai

Prevention of Violence Against Women Center

Telephone consultation by the Private Women Support Organization

TEL: **022-274-1885**

○ Hours: Mon~Fri; 13:30~16:30,

Friday for 1-4 week; 8:30~21:00

※ Except for public holidays and New Year holidays

Issued by Sendai City Gender Equal Opportunity Section TEL: 022-214-6143

Are You Affected By
Domestic Violence
caused by your husband or
partner?



Regain your self-worth
You deserve to be safe and happy

SENDAI CITY
SENDAI GENDER EQUAL
OPPORTUNITY FOUNDATION

Do the following questions apply to you?

<Physical Abuse>

- Have you ever been hit, kicked or had your hair pulled?
- Have you ever been threatened with a knife or do you fear for your safety?

<Psychological Abuse>

- Have you ever been told that you are stupid, felt worthless or been ignored?
- Have you ever felt that your husband or partner hates the fact that you are learning Japanese and trying to make new friends?

<Sexual Abuse>

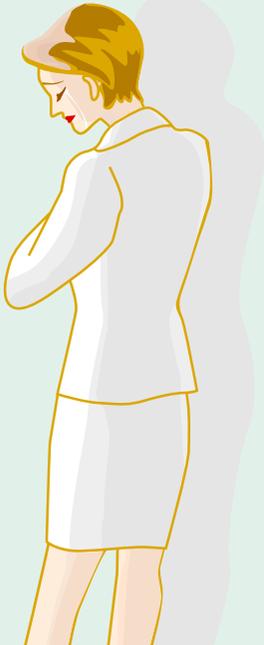
- Have you ever been forced to look at pornographic material or perform sexual acts?
- Have you ever been forced to have sexual intercourse?

<Financial Abuse>

- Have you ever been refused living expenses or forced into debt?

As a result . . .

- Do you have to be careful to control your behavior around your husband or partner?
- Do you feel that you can't talk to anyone about how you feel or if you do, you will have to leave Japan?



*Domestic
Violence*

What is Domestic Violence?

Domestic Violence (DV) can be defined as violent abusive behavior or the act of gaining and maintaining power over an intimate partner.

DV is not only classed as physical abuse such as hitting or kicking, but also psychological, sexual and financial abuse.

The abuser is always responsible.
It is never the victim's fault.



Why does the violence continue?

Do you think it is your fault that the violence continues?

It is never your fault! Protect yourself by getting help.

Do you think that you have to endure violence for your children?

A violent environment is very dangerous and harmful for children and it is best to change the situation for their safety.

Did you know there is a law against DV?

Act on the Prevention of Spousal Violence and the Protection of Victims

- ◆ This Act protects unmarried partners, former spouses and all foreigners living in Japan against domestic violence.
- ◆ Protection Order
Upon your request, the court can issue a protection order against your abuser.

What is a Protection Order?

A protection order prohibits the abuser from stalking or harassing you by phone. It can also give you the right to order the abuser from your home.

*It is limited to cases where victims are at high risk of serious violence to their life or body.

Don't face this problem alone. Consult with someone!

Many victims find it difficult to consult with someone about domestic violence.

Do you worry that you have to solve this alone? Are you struggling to make the situation better by yourself?

You are not the cause of your husband's or partner's violent behavior. In most cases, it is difficult to solve the problem alone.

There are various organizations available to help you. Everything is kept confidential in consideration of your privacy, so please feel free to contact them at any time.

They respect your rights and listen sincerely to your problems regardless of your nationality or language.